



EARN 6 HOURS CME CREDITS

# AAPI SOUTH AMERICA CME TOUR

Tour Code  
24SAM0504

FOR BOOKING CONTACT  
AAPI CME TOUR PARTNER  
WWW.POLLINATOUR.COM



**POLLINA TOURS AND TRAVEL, INC.**



516-358-1301



POLLIN@EARTHLINK.NET

## COLOMBIA & CHILE

MAY 4 - 17, 2024

OPTIONAL  
EXTENSION TO **PERU**

MAY 17 - 24, 2024





# COLOMBIA & CHILE

MAY 4 - 10

MAY 10 - 17

# OPTIONAL EXTENSION TO PERU

MAY 17 - 24

Dear Friends,

Let's embark on this journey together, where we will explore the enchanting world of Latin America and the diverse countries of Colombia and Chile with the option to extend the trip to Peru.

With the Pacific Ocean, a range of climates, energetic metropolitan cities, astonishing landscapes, ancient cultures, world famous archaeological sites, history, music, food, and fun filled sightseeing tours from Cartagena to Atacama to Machu Pichu, you will be amazed.

I have been traveling the world together with AAPI for many years now and one of the things we love the most is the freedom that travel and this lifestyle gives us. Travel breaks down routines, monotony and brings back some adventure, excitement, and exploration to people's lives.

You will have a one-of-a-kind experience with everything included once in Colombia, Chile, and Peru, and a chance to see why these countries are popular tourist destinations.

Under my supervision and guidance, you will find the value for your money without cutting any corners to ensure your stay is most comfortable throughout the tour.

Our tested, reliable, and experienced Tour Operator Pollina Tours And Travel Inc. will once again provide their 25 years of worldwide Tourism experience in operating this once-in-a-lifetime dream vacation, and I will be personally supervising the overall operation.

Please join and book this AAPI Tour before February 25, 2024 and receive an Early Bird Discount.

**Seats are limited. Please book today.**

We will leave no stone unturned to ensure our AAPI Physicians and their family and friends will have the most memorable, comfortable, and fun-filled holiday with **up to 6 hours of CME Credits.**

Looking forward to welcoming you all on this exciting trip.

**Vamos a Latino América!**

Best Regards,

**Dr. Anjana Samadder**  
AAPI President, 2023 - 2024

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**BOOK NOW**



**DR. ANJANA SAMADDER**  
AAPI PRESIDENT  
2023 - 2024

# COLOMBIA & CHILE ITINERARY



Day 1

May 4, 2024

## MIAMI - BOGOTA

This afternoon fly aboard the scheduled airline, selected by Pollina Tours from Miami, US to Bogota, Colombia.

May 5, 2024

## ARRIVE IN BOGOTA

Welcome and assistance upon arrival at the airport by your local English-speaking guide. Transfer to your deluxe hotel.

You will begin your afternoon in colorful **La Candelaria** - the heart of Bogota's historic center. Amble along its narrow streets, visiting cultural landmarks and local shops selling artisanal goods. Eventually, you will reach **Plaza Bolívar**, the city's main square dating back to 1539

There is a **Grand Cathedral** here as well as many important government buildings, such as the **Capitolio Nacional** (Colombia's congress building).

In the evening enjoy a **Colombian Folklore Show**.

Overnight in Bogota.

Day 2





Day 3

May 6, 2024

## BOGOTA

Enjoy a visit to another landmark of Bogota, an ***Underground Cathedral*** located in Colombia, built 180m underground, it is a mega structure that deserves to be among the most impressive in our country and on the planet.

The entire structure of this cathedral is carved from salt from the largest salt rock deposit in the world. During the tour there are several stations where you will see the interpretation of the Christian way of the cross.

The central dome where Eucharists are held, intervened by an amazing artistic work of sculpture and lighting, and natural structures typical of salt deposits, a set of elements that will leave you breathless.

Once you finish the tour of the salt mine, the town of ***Zipaquirá*** awaits us to visit its central square, some of its beautiful colonial-looking streets where we will find the ideal place to enjoy a typical lunch.

Return to your hotel in Bogota.



May 7, 2024

## BOGOTA - CARTAGENA

Today transfer to the airport for your flight to ***Cartagena***. This colonial fortress city on the Caribbean Sea is rich in culture, architecture, romance, and even pirate history.

Upon arrival, you will be welcome and assisted by your local guide. Later transfer to your hotel.

Day 4





Day 4

May 7, 2024

## CARTAGEÑA (Day 4 Continued)

This afternoon experience the "**Pearl of the Caribbean**" on a walking tour. Let these cobbled streets transfer you back to colonial times as you stroll amid colorful houses and lively squares.

You will start in the expansive **Plaza de los Coches**, at the entrance to the Old Town.

Finish your day tour at the yellow arcades and galleries of **Plaza Las Bovedas**, experiencing all of Cartageña in between.

Rest of the day enjoy the beach in Cartageña. Overnight in Cartageña

May 8, 2024

## CARTAGEÑA

Tour Cartageña and discover the best of what the city has to offer on this sightseeing trip.

You will explore ancient locations on this Cartageña trip, including the **San Felipe Castle** and its panoramic views, **Saint Peter Claver Church**, and more. This tour covers the area's most distinguished top attractions, and turns into a fun half-day adventure.

Your city tour begins with a drive around **Manga Island**, a stunning enclave famed for its opulent residences and affluent residents.

Next, your journey will lead you towards the **Monastery of la Candelaria** situated atop Popa Hill, which stands as the highest point in the city.

Day 5





Day 5

May 8, 2024

## CARTAGEÑA (Day 5 Continued)

This will be followed by a photo stop at the remarkable **San Felipe Fort**, recognized as one of the most outstanding forts in the Americas.

San Felipe Fort, is an impressive fortress with origins dating back to the 1600s.

A monument, portrays an old pair of shoes and pays homage to a poem written by a local poet.

Then, we will take you on a guided tour of **Saint Pedro Claver Church**. You will have the opportunity to visit **Castillo Grande** and **Cartageña Bay**.

**Admission** to the **Monastery of La Candelaria** and **Saint Pedro Claver Church** are **included** in this Cartageña historical tour.

Overnight in Cartageña.



May 9, 2024

Day 6

## CARTAGEÑA

Enjoy a full day to explore more of Cartageña or choose an optional visit to Tutomo volcano for a mud bath (\$45 per person) or simply relax on the famous beaches of Cartageña.

**Totumo Volcano**, one of the smallest volcanos in the world, is known for its rejuvenating mud baths and views of the region.

From your hotel in Cartageña, sit back and travel for about an hour, passing by the impressive tropical landscapes of the Bolivar Region, to the municipality of Santa Catalina.

Upon arrival, climb up and inside Totumo Volcano and dive into its mud that offers a natural form of water and mineral therapy that provides skin rejuvenation and relaxation.

Legend has it that the volcano used to spew lava and ash until a priest poured holy water onto it, taming it into the natural mud bath spa it is today.

At an elevation of 50 feet, the view of the surrounding mountains, lakes, and forests from the crater makes the experience even more relaxing and enjoyable.

After your mud bath spa and rinsing in the lake, it is time to satisfy your palate with a delicious typical lunch.

Return to your hotel in Cartageña.

Overnight in Cartageña.





Day 7

May 10, 2024

## CARTAGEÑA, COLOMBIA - SANTIAGO, CHILE

Transfer to Cartageña airport for your flight to Santiago, Chile.

Arrive in Santiago.

Welcome and assistance upon arrival at the airport by our professional local English-speaking guide.

Transfer to your deluxe hotel.

In the evening, enjoy a folklore show and dinner at a local restaurant.

Overnight in Santiago.



May 11, 2024

Day 8

## SANTIAGO, CHILE

After breakfast, tour Santiago city with your local English-speaking guide. Visit modern financial areas of Santiago. Pass by **Barrio Universitario** (University Area) and lively **Plaza de Armas**.

Drive by green **Parque Forestal** Fine Arts museum and the bohemian neighborhood of Bellavista.

Climb up **San Cristóbal Hill** viewpoint for birds-eye views of the city and the Andean mountains in the background.

Overnight in Santiago.







Day 9

May 12, 2024

## VALPARAISO & VIÑA DEL MAR

Today, we will pick you up from your hotel and take you on a full-day trip visit to **Valparaíso**, the most important port of Chile, constructed on the steep slope of a hill, declared a World Heritage Site by UNESCO.

Starting in **Plaza Victoria**, we will continue to explore downtown and **Plaza Sotomayor**, until finally reaching the **Prat port**. From there we'll take our first gondola of the day and head to the beautiful **Palacio Baburizza**, constructed in 1916.

Pass by the colorful houses that stare down from above the city and the bay, and descend once again by taking another gondola.

Leaving Valparaíso, we will head to **Viña del Mar**, the favorite Chilean summer-vacation destination.

Enjoy a relaxing evening walking on the coast and the pier which extends into the Pacific Ocean, and visit the beautiful "**Reloj de Flores**", a giant clock that is entirely made of flowers.

At the end of the day, we'll drive you back to your hotel in Santiago de Chile.

Overnight in Santiago.



May 13, 2024

## SANTIAGO - CALAMA - SAN PEDRO ATACAMA

After breakfast, fly to Calama.

Upon arrival, get welcomed and assisted by your local guide.

Transfer to your hotel in **San Pedro de Atacama**. (About 2 hours drive).

This city of little adobe houses, of unpaved streets and cozy restaurants, is the base to begin exploring one of Chile's most spectacular environments.

In the afternoon, take your first tour of Atacama and visit the **Cejar** and **Tebenquiche Lagoons**, inside the great **Atacama Salt Flats**, where you'll be able to bathe in their clear turquoise waters with and amazing volcano backdrop.

Then, step into the heart of the salt flats and visit the "**Ojo del Salar**" (Salt Flats' Eyes), two round freshwater wellsprings in the middle of the desert, next to the impressive Andes Mountain Range.

Day 10



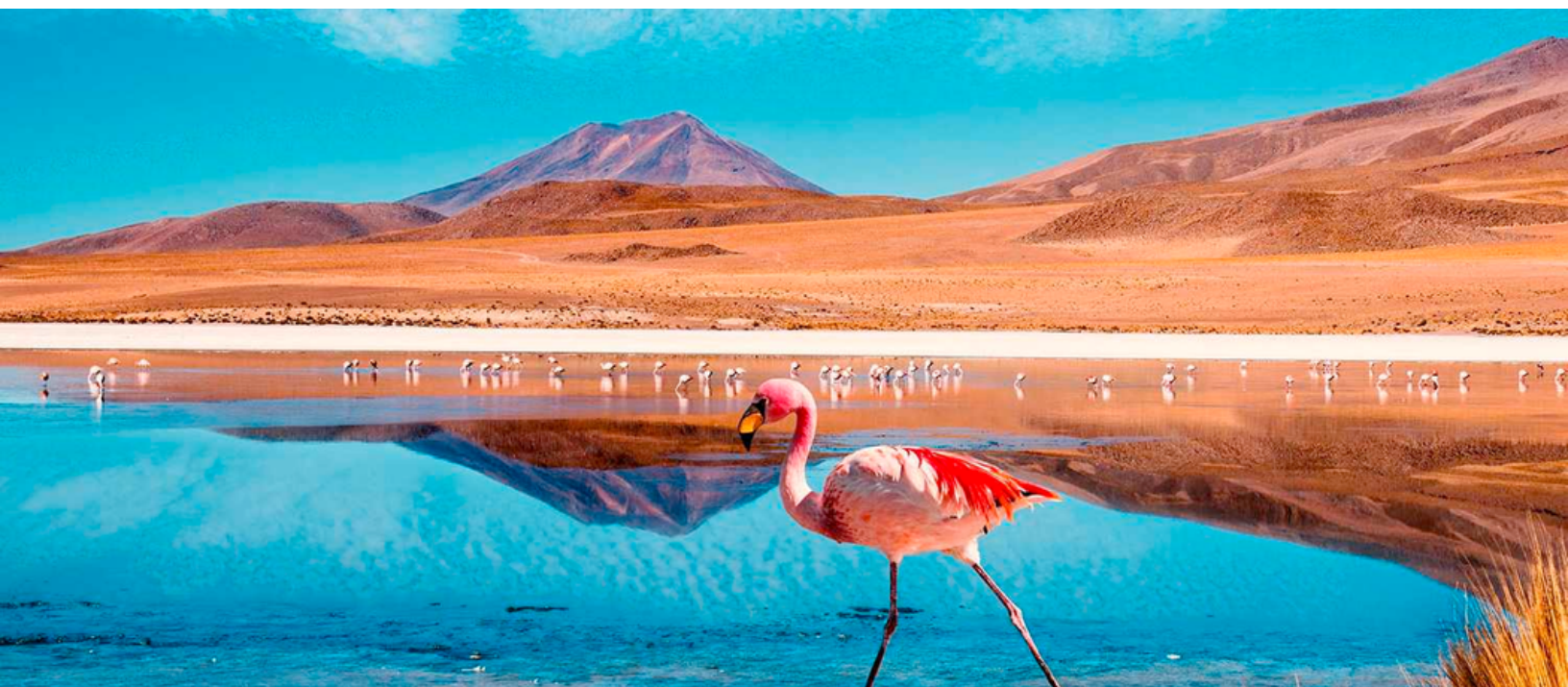


## SAN PEDRO DE ATACAMA (Day 10 Continued)

At the end of this relaxing trip drive back to San Pedro de Atacama to enjoy the rest of the evening eating a pastel de choclo (a corn-based cake) at one of the cozy restaurants on **Caracoles Street** (the main road).

San Pedro de Atacama is also one of the **best places to stargaze in the whole world**. With this altitude, you'll see the clearest skies of your life. Make sure you don't waste the opportunity and get out there to chase some starlight!

Overnight at hotel in San Pedro de Atacama.



Day 11

May 14, 2024



## SAN PEDRO DE ATACAMA

Today, you will travel 40 miles to the north of Atacama Salt Flats.

Start the day by visiting the **Chaxa Lagoon**, one of the **best places to see flamingos** inside the natural reserve.

Discover the salt crusts, produced by the evaporation of water, which cover the land from North to South as you move your way through the desert to reach the Highland Lakes, at an altitude of 14,000 feet.

**Miscanti and Miñiques**, better known as the Highland Lakes, are two neighboring lagoons formed by the eruption of the **Miñiques Volcano**, which can be seen in the background of these pristine waters.



Continue your journey by visiting the village of **Socaire**, where you can taste the best Atacamenian cuisine, and the town of **Toconao**, an oasis in the middle of Atacama Desert.

Fruits and vegetables grow freely in this village that is made entirely from volcanic stone (known as 'liparita' stone).

After exploring these interesting traditions and cultures of the Atacamenians, drive back to your hotel in San Pedro de Atacama.



Day 12

May 15, 2024



## SAN PEDRO DE ATACAMA

Full-day visit to ***Geysers del Tatio and Moon Valley***.

This morning, you will see two highlights of the Atacama region: Geysers del Tatio and The Moon Valley. This is a full-day experience, and your last day in Atacama!

First, you will travel to where the crevices of the Earth exhale their millenary breath.

At about 4 a.m., we pick you up to take you 60 miles away from San Pedro de Atacama into the Andes to see the geothermal field of ***Geysers del Tatio*** (the highest in the world). Here, you'll see 40 geysers and 70 hot springs fighting against the super low temperatures of the first morning hours (their waters can reach up to 185 °F).

Take the most impressive photos, ***swim in the Tatio Spring's rich mineral waters***, and enjoy a complete breakfast with this magnificent backdrop.

On your way back, visit the quaint village of Machuca (at 13000 feet above sea level), with barely 20 adobe houses and a traditional church that locals visit daily to ask the Virgin to give them water. This is the perfect opportunity to get closer to the inner mountain culture of the region, and to try one of the best sopapillas in Chile (a fried tortilla)!





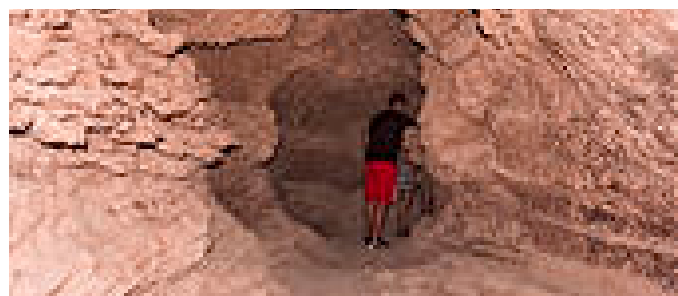
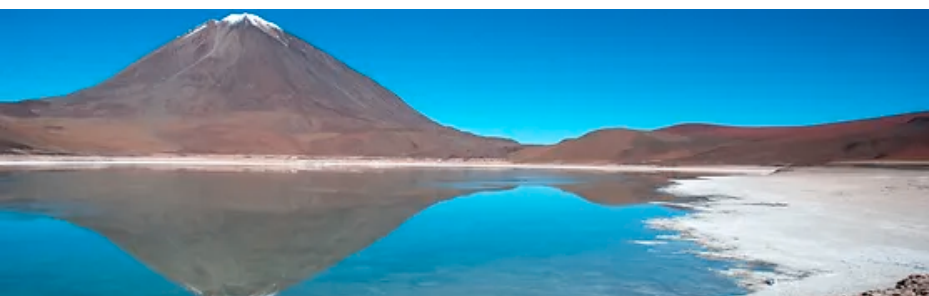
## SAN PEDRO DE ATACAMA (Day 12 Continued)

We will drive you back to San Pedro de Atacama, where you will depart in the afternoon on a 4-hour adventure in the **Valle de la Luna** (Moon Valley), an out-of-this-world place.

Driving straight to the desert, we'll start noticing mysterious forms of salt and clay as we get closer to the "**Three Marias**". These statues are the female guardians of this cosmic desert, so don't forget to bow and make a wish to these beautiful monuments.

The Atacama Desert is one of the world's driest and most hostile zones.

After this first encounter, take a winding and hidden path to the **Salt Caves**, and discover the peculiar salt gemstones that have formed over centuries from the lack of humidity and the altitude of this zone. The highlight of your adventure will appear at sunset, when all the colors of this incredible landscape change their palette. The forbidding **Licancabur Volcano** will turn pink while the valley awaits the rise of its lunar mother. Overnight at your hotel in San Pedro de Atacama.





**Day 13**

**May 16, 2024**

## **SAN PEDRO DE ATACAMA - SANTIAGO DE CHILE**

Today transfer from your hotel in San Pedro de Atacama to Calama airport for your flight back to Santiago.

Upon arrival in Satiago, transfer to your hotel.

Overnight at hotel in Santiago

**May 17, 2024**

## **SANTIAGO, CHILE - UNITED STATES**

After breakfast, transfer from your hotel in Santiago to Santiago airport for your flight back to Miami with happy and once-in-a-lifetime memories and experiences of Colombia & Chile!

**Day 14**



# COLOMBIA & CHILE LAND PACKAGE TOUR INCLUDES



- INTERNATIONAL AIRFARE FROM MIAMI TO BOGOTA, CARTAGENA TO SANTIAGO, AND RETURN AIRFARE FROM SANTIAGO TO MIAMI IN COACH CLASS, FOR THE MAIN TOUR, ON SCHEDULED AIRLINE SELECTED BY POLLINA TOURS
- IF TAKING OPTIONAL EXTENSION TO PERU, COACH CLASS AIRFARE FROM SANTIAGO TO LIMA, PERU, AND ALL INTERNAL AIRFARE IN PERU IS INCLUDED IN THE EXTENSION LAND TOUR COST
- ALL INTERNAL AIRFARES IN COLOMBIA AND CHILE, IN COACH CLASS, ON SCHEDULED AIRLINE SELECTED BY POLLINA TOURS
- DELUXE/FIRST CLASS ACCOMMODATIONS AS PER THE PROGRAM, SELECTED BY POLLINA TOURS (BASED ON SHARING A STANDARD DOUBLE ROOM)
- ALL MEALS - BREAKFAST, LUNCH, AND DINNER
- PRIVATE DELUXE AIR-CONDITIONED CHAUFFEUR DRIVEN MOTOR COACH FOR TRANSFERS, SIGHTSEEING, AND EXCURSIONS
- SERVICES OF EXPERIENCED & PROFESSIONAL ENGLISH SPEAKING GUIDES
- ENTRANCE FEES TO THE PLACES OF VISIT
- COMPREHENSIVE SIGHT SEEING TOURS
- CULTURAL FOLKLORE SHOWS
- 6 HOURS OF CME CREDITS

**BOOK BEFORE FEB 25, 2024 &  
RECEIVE A \$100 DISCOUNT!**

**Hurry!**

**REGISTER  
NOW**

**LIMITED SPOTS  
AVAILABLE**



# PERU (OPTIONAL TOUR EXTENSION)



Day 14

May 17, 2024

## SANTIAGO, CHILE - LIMA, PERU

After breakfast, transfer to the airport for your flight from Santiago to Bogotá, for your connecting flight to Lima.

Upon arrival, get welcomed by your local guide and transfer to your hotel.

Overnight in Lima.

May 18, 2024

## LIMA - CUSCO - SACRED VALLEY

After breakfast, transfer to the airport for your flight to Cusco.

Arrive in Cusco and transfer to your hotel in the **Sacred Valley** for your overnight stay.

The rest of the day is free to acclimatize to high altitude (approximately 12,000 feet above the sea level).

Day 15





May 19, 2024

## SACRED VALLEY - MACHU PICCHU - SACRED VALLEY

After breakfast, you will be driven to the train station to **board the panoramic train to Machu Picchu** on day return trip.

Arrive in Machu Picchu, a wonder of the world and proceed on tour of this **"Lost City of the Incas", Machu Picchu**, a unique, magical and mystic place.

You will be amazed as you go around Machu Picchu, the majestic and perfection of the Inca legacy. Located on top of a mountain in the middle of a tropical forest, it is considered the tourist attraction par excellence in Peru. The historic sanctuary is a place that captivates tourists not only for its dazzling architectural beauty, but also for its important historical-cultural legacy, which has led it to be recognized and admired throughout the world.

Declared A Cultural and Natural Heritage of Humanity in 1983 by UNESCO, it is probably the most amazing architectural construction of the Inca Empire. This citadel is made up of temples, palaces, terraces, monuments, complexes, and walls; in addition to water channels, built with large blocks of stone, without any amalgam – proof of the great wisdom of the Inca civilization.

Later in the afternoon transfer to the train station to board your Vista dome panoramic train back to the Sacred Valley. Arrive and transfer to hotel your hotel for your overnight stay.

Day 16





Day 17

May 20, 2024

## SACRED VALLEY

After breakfast, enjoy your day OR you may choose an Optional Day Tour (\$75 per person) to travel around the Sacred Valley to see some important archaeological sites such as **Ollantaytambo** with its fortress and the **Sun Temple**.

Overnight at your hotel in Sacred Valley.

May 21, 2024

## SACRED VALLEY - CUSCO

After breakfast, check out of the hotel and depart by coach for Cusco, for a tour of Cusco - a city that blends Spanish colonial charm.

Visit the **Main Square, the Cathedral, the Temple of the Sun at Korikancha**. Visit the impressive **Fortress of Sacsayhuaman** built on a hill overlooking Cusco, famous for its enormous carved stones, some of them standing over 9 m / 30 ft. high and weighing over 350 tons.

Later on, check-in to your hotel in Cusco. In the evening enjoy a local folklore show and dinner.



Day 18





Day 19

May 22, 2024

## CUSCO - LIMA

After breakfast, check-out and transfer to the airport for your flight to Lima - long considered the Colonial Capital of South America.

Arrive in Lima and transfer to the hotel.

In the afternoon, your guide will take you on the tour of Lima - also known as the city of Kings.

Visit the historic downtown area declared a world heritage site by the United Nations.

Enjoy visits to Lima's principal attractions including ***The Plaza de Armas, Government Palace, and The Cathedral.***

Overnight stay in Lima.

May 23, 2024

## LIMA, PERU - MIAMI, USA

After a relaxed morning and breakfast, check out of the hotel, and proceed on a tour of Lima.

After the tour, transfer to the International airport for your flight back to the US with great memories of Peru.

***ARRIVE IN MIAMI on May 24, 2024***

Day 20



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- INTERNATIONAL AIRFARE FROM CARTAGENA, COLOMBIA TO SANTIAGO, CHILE, AND FROM SANTIAGO, CHILE TO LIMA, PERU IN COACH CLASS, ON SCHEDULED AIRLINE SELECTED BY POLLINA TOURS
- ALL INTERNAL AIRFARES ARE INCLUDED IN COLOMBIA, CHILE, AND PERU, IN COACH CLASS, ON SCHEDULED AIRLINE SELECTED BY POLLINA TOURS
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# TOUR RATES

**COLOMBIA & CHILE** US \$5,950

**PERU** US \$1,699

**ALL RATES ARE PER PERSON IN US DOLLARS ON A SHARED DOUBLE ROOM BASIS.**

## SINGLE SUPPLEMENT

**COLOMBIA & CHILE** US \$1,295

**PERU** US \$495

**ADDITIONAL COST IF YOU DO NOT SHARE THE ROOM**



**REGISTER NOW >**



**HURRY AND BOOK YOUR TOUR AS SPACE IS LIMITED!**

**EARLY BIRD DISCOUNT**

**SAVE US \$100**

**BOOK YOUR TOUR BY FEBRUARY 25, 2024**

## TOUR BOOKING:

POLLINA TOURS AND TRAVEL, INC. located at 95 Broadway, Suite 5, Hicksville, New York 11801 is our Tour Operator to Colombia, Chile, and Peru. Each passenger must duly fill in the Booking form, sign it, and mail the original hard copy of the Booking form to Pollina Tours along with their payment.

## FORM OF PAYMENT:

Please make the check payable to **Pollina Tours & Travel, Inc.**  
If paying by credit card, there is a 3.5% processing fee.

## TRAVEL INSURANCE:

Pollina Tours does not sell any travel insurance. We strongly recommend that you obtain comprehensive Travel Insurance coverage, including but not limited to trip cancellation, delay, loss of deposit, medical expenses, personal accidents and death, loss of baggage, and personal belongings.

CFAR (Cancel for Any Reason) Travel Insurance Policy is one option that you must discuss with your Travel Insurance Company, as it offers a wider range of coverage if you cancel for any reason. Most Travel Insurance companies want you to buy insurance at the time of making your initial tour deposit to obtain the best coverage. Please contact and discuss all options available to you from the Travel Insurance companies of your choice before signing up for the tour.

Some reliable Travel Insurance companies are:

- ALLIANZ (Tel: 866-726-1764)
- TRAVEL GUARD (Tel: 800-826-5248)
- TRAVEL INSURED (Tel: 800-243-3174)

or you may contact any other Insurance company of your choice.

## TRAVEL DOCUMENTS:

It is the sole responsibility of each passenger/tourist to obtain and verify that all of their travel documents, such as passport, visa, and airline tickets, vaccination requirements etc are in order and meets the guidelines to embark on the trip.

**BOOK NOW**



**CLICK HERE**



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95 BROADWAY, SUITE 5  
HICKSVILLE, NEW YORK 11801

## CANCELLATION AND REFUNDS:

If the tour is cancelled by the tour participants for any reason or for any circumstances beyond the control of Pollina Tours & Travel, Inc, its agents, and its service providers, the cancellation fee will be applicable. **CFAR (Cancel for Any Reason) travel insurance policy is one option that you must discuss with your Travel Insurance Company**, as it offers a wider range of coverage if you cancel for any reason.

**We highly recommend purchasing a Travel Insurance policy from the travel insurance company of your choice**, covering all eventualities including, but not limited to, trip delay, trip cancellation, medical evacuation, illness, pandemic, an endemic, outbreak of disease, terrorism, inclement weather, natural disaster, death of the traveler, accident, etc. that can protect yourself from the cancellation fees as mentioned in the chart below:

Tour Cancellation Date	Cancellation Fee (per person)
Before 180 Days of Departure	No Penalty
Between 179 Days - 120 Days of Departure	25% of the Tour Cost
Between 119 Days - 90 Days of Departure	50% of the Tour Cost
Between 89 Days - 60 Days of Departure	75 % of the Tour Cost
Within 59 Days of Departure	100% of the Tour Cost

**A full 100% Refund will be made to the passengers if the tour is canceled by Pollina Tours due to the default of Pollina Tours & Travel, Inc.**

It is mandatory for passengers to make all cancellations in writing, stating the reason for the cancellation, and the same must be received by our office.

Most refunds generally take 6-8 weeks to process.

## HEALTH:


You must consult with your physician for every important aspect of your health-related issues, including sea sickness, motion sickness, vaccinations such as Yellow Fever, Hepatitis, malaria prophylaxis, etc. to ensure that you are in good health to engage in overseas travel. In addition, you are expected to carry your own regular medications, which may not be available abroad. All our overseas tours may require considerable walking and driving, sometimes on uneven, dusty, and bumpy roads and snow conditions. You may also need to take stairs and inclines during the tour.

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## HEALTH: (continued)

No individual assistance to passengers requiring a wheelchair can be provided, as many places may not be wheelchair accessible and may be challenging for the physically handicapped.

For Information on vaccinations and other health precautions, such as safe food and water precautions and insect bite protection, may be obtained from the Centers for Disease Control and Prevention's hotline for international travelers at 800-CDC-INFO (800-232-4636) or via the CDC's Internet site, at [www.cdc.gov/travel](http://www.cdc.gov/travel).

**For information and health guidelines about outbreaks of infectious diseases such as COVID-19 and other diseases abroad, please consult the World Health Organization's (WHO) official website at [www.who.int](http://www.who.int)**

All passengers are personally responsible to ensure that they comply with overseas mandatory medical/vaccination requirements and are medically cleared by their Physicians to embark on the trip.

Atacama, Chile and Cusco, Peru are situated almost 13,000 feet sea level. Please consult your Physician about altitude sickness.

## AIRLINE GROUP BOOKING & SEAT ASSIGNMENTS:

POLLINA TOURS makes the booking with the Group Department of the airline, which means all the group members must travel together to and from a common gateway, as one Group. The Group tickets are lower fare tickets and carry restrictions. The tickets are nonrefundable, non-transferable, non-reroutable, and non-endorsable. Policies governing seat assignments for groups vary greatly by airline. Most airlines currently offer preferred seating, a system that allows them to charge additional fees for more desirable seats, which may include window and aisle seats. As a result, many seats displayed on airline seat maps are set aside for clients willing to pay additional fees for them. Some seats may only be accessible at airport check-in, although sometimes passengers with frequent flyer status may have earlier access. Seat assignment preferences are not guaranteed by Pollina Tours. Airline reservation agents are often prohibited from assisting with seat requests for group reservations.


## GROUP HOTEL BOOKING

POLLINA TOURS makes the booking of the hotel in the specified hotel in "Standard" twin-bedded (two single beds) rooms or "Standard" double bedded (one double bed) room with private facilities, unless you have specifically requested and paid for an upgraded room category. Special requests, such as bed types, smoking preference and connecting rooms are subject to availability. Room selection in all cases, unless otherwise reserved, is strictly at the discretion of the hotel's management on a run-of-house basis.



**POLLINA TOURS AND TRAVEL, INC.**

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**GROUP MEALS BOOKING:**


POLLINA TOURS makes the reservation for the Group Meals arrangements at the hotel or local restaurants based on the hotel or restaurant's Buffet or Set menu basis policy. All efforts are made to offer Vegetarian and Non-Vegetarian menu choices to the Group members. However, Pollina Tours cannot make multiple dinner menu requests based on each group member's individual request, personal taste, likes, and dislikes. No special dietary request can be guaranteed. Due to the presence of food allergens in the processing environment and in meals and snacks served, Pollina Tours and its suppliers cannot guarantee an allergen-free meal. We encourage customers to review any health/food allergy concerns with their physicians prior to joining the tour.

**RESPONSIBILITY:**

Pollina Tours & Travel, Inc. and/or their agents give notice that all tickets, vouchers and the coupons issued by them and all arrangements for transportation or for conveyance/hotel accommodation, sightseeing, excursions, etc, made by them, as AGENTS of the passenger upon the express condition that they shall not be held liable for any injury, damage, loss, accident, death, delay or irregularity which may be occasioned either by reason or defect of any vehicle, or through the act or default of any person or company engaged in conveying or housing the passengers or in connection therewith, or of any hotel proprietor or employee. Pollina Tour and/ or their agents can accept no responsibility for cancellation penalties or losses or incidental expenses due to delay or change in schedules of airline, rail, motor coach, cruise or any transportation companies etc, hotel overbooking or default, sickness, injury, death, weather, strike, political or social unrest, disease, epidemic, pandemic, terrorism, natural calamities, quarantine or any other causes beyond the control of Pollina Tours & Travel, its agents and suppliers of services. All such losses or incidental expenses will have to be borne by the passengers. Baggage is at owner's risk throughout the tour. Obtaining a suitable travel insurance policy to cover the medical and non-medical eventualities from any Travel Insurance company of your choice is solely the responsibility of each passenger/tourist booked on our tour. Pollina Tours & Travel reserves the right to accept or reject any person as tour participants, to expel any tour participants from the tour, to make changes in the itinerary whenever the company deems it is necessary for the comfort, safety and convenience of the participants or their agents/service providers. Although, all safety measures are taken by our suppliers to ensure you have an enjoyable and safe tour. However, our Service provider will require you to sign their responsibility form to not hold them responsible for any injury, accident, death, etc, caused to you during any adventure tourism activities, jungle safari, etc. which is beyond their control. All prices are quoted in US Dollars. The transportation, airlines, rail, cruise, ferry companies, etc, concerned are not to be held responsible for any act, omission, or events during the time passengers are not on board their carriers and conveyance. The passenger's contract in use by the airline carrier, when issued, shall constitute the sole contract between the transportation company and the purchaser of the Tour(s) and/or passengers. Typically, check-in time at the hotels is 3:00 PM and check out time is 12 noon. Sequence of the itinerary is subject to change, due to circumstances beyond our control.

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